

General information, terms and conditions

of Bildungszentrum Lenzing (as at: 25.05.2018)

Registration

Please register online for your desired courses on www.bzl.at. We will also be happy to accept your registration by e-mail (sekretariat@bzl.at). After receipt of your registration, we will send you our reservation confirmation. You will receive detailed information about the seminar 3 weeks before it starts. When registering for or placing an order for a BZL event, the general terms and conditions are deemed to have been accepted. This also applies to subsequent business, unless otherwise agreed. Oral changes or additions are only effective if they have been confirmed in written form by the BZL, the contractor. Registrations are effected in the order of their arrival.

Course and seminar prices

All prices are exclusive of VAT. Our course and seminar prices include all seminar documents and material. The services included in the price can be found in the respective course/seminar information or announcements.

Invoice and terms of payment

Invoices have to be paid within 21 days of billing without deduction. In the event of default in payment, interest for delay will be charged to the usual extent in banking. Clients are not entitled to withhold payments or to offset them with their own claims.

Data

Our data protection information can be downloaded from the following link on our homepage: [privacy](#). By signing the contract, customers declare that they will only transmit personal data of their employees (first and last name, email address, date of birth) to BZL as part of the course/seminar registration after obtaining the data protection consent of the employees concerned.

Confirmation of participation

Attendance of at least 75% is required for receiving a confirmation of participation. This minimum attendance is also a prerequisite for submitting funding applications.

Disclaimer

Participation in BZL events is at your own risk and responsibility. Claims for damages are excluded. No liability can be accepted for personal (valuable) items belonging to the participants. The instructions of the trainers and consultants must be followed, especially for outdoor events and body work. The contractor is only liable for damage in the event of gross negligence and intent. In any case, liability for consequential damage and pecuniary damage, in particular due to delay, impossibility of performance, loss of profit, expected but not incurred savings - insofar as legally permissible - is excluded.

Aus der Praxis - für die Praxis

Course and seminar program, changes

BZL accepts no liability for typographical or typographical errors in publications and on the website. Furthermore, BZL reserves the right to change the program, reschedule dates and cancel events for organizational reasons. The realization of events depends on a minimum number of participants. In the event of disputes between the parties to the contract arising from the present business case, the competent court LG Wels alone has to decide. All products and services supplied by BZL are protected by copyright. It is not permitted to copy, reproduce, pass on to third parties or publish in any other media without written permission.

Venue

Overnight stay - hotel bill – cancellation

Our courses and seminars take place in the Lenzing Education Center (BZL) or in selected seminar hotels. The costs for accommodation and meals in the seminar hotel are not included in the participation fee. The hotel billing is to be done by the participant directly in the hotel. Generally, overnight stays in the seminar hotel are planned for events lasting several days (due to the planned evening program). A room is therefore booked for each participant for the duration of the seminar. However, if you do not need a room, please let us know when you register (at least 3 weeks before the seminar starts). In the event of later cancellation or non-participation, the seminar hotel's cancellation fees will be charged to the participant.

Cancellation conditions

Please understand that we can only accept written cancellations.

For BZL courses and seminars from the general course program, we charge 50 % for cancellations within three weeks before the start of the course or seminar. In the event of cancellation on the day of the course or seminar and non-participation, we will charge the full course or seminar price. Of course substitute participants can be nominated at any time.

In the case of in-house programs, we charge 50 % in the event of cancellation within three weeks before the start of the course or seminar. If you cancel within 1 week before the start of the course or seminar, we will charge 100 % of the course or seminar price.